

Warranty

When purchased new from MakeIT Products Company, MakeIT embroidery machines are warranted from the date of delivery to be free from defects in materials and workmanship for the warranty period(s) specified herein. MakeIT Products Company will provide parts and labor to the customer to correct manufacturing defects in material and workmanship that occur under normal use during the applicable warranty period. (Excluding cost of travel, and damage caused by user)

One year: parts and labor (Excluding cost of travel, and damage caused by user) Three years: all electronic components including wiring harnesses/cables, motors, solenoids, switches, sensors, rotary encoders, fans, noise filters, transformers, light fixtures, printed circuit boards/cards, controller, and potentiometer. (Excluding damage caused by user) Five years: drive train components including bushings, bearings, cams, gears, pulleys, sprockets, belts, chains, shafts, drive cables, frame drive rails. (Excluding damage caused by user)

This warranty only covers defects encountered during normal use and does not apply to damage or failure due to abuse, misuse, neglect, accidental damage or acts of God, failure to follow the operating and maintenance instructions set forth in the MakeIT embroidery machine user manual, improper maintenance or lubrication, improper adjustments or modifications to the machine, and the installation or use of non-MakeIT parts or accessories.

This warranty does not apply to: consumable and/or expendable components, including, but not limited to needles, bobbin cases, rotary hooks, bulbs, fuses, air filters, needle bar reciprocators, plastic spiral bevel gears, etc.; losses or damage to goods, or other property damage arising out of the use, misuse, or inability to use the machine. MakeIT Products Company will not be responsible for the cost of shipping replacement parts or of travel and related expenses of its certified technicians incurred while providing services pursuant to this warranty.

Void if: This warranty is void if anyone other than MakeIT Products Company or one of its certified technicians attempts to repair or modify the machine without the permission of MakeIT Products Company. This warranty is void if parts or accessories other than MakeIT are used in conjunction with your MakeIT embroidery machine.

Note: The 5-year limited warranty applies only to NEW MakeIT embroidery machines purchased in the U.S. All other MakeIT products are covered with 1-year factory warranty.